

A widescreen format (16:9) test

Lorrin R. Garson OPCUG & PATACS

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Use of terms

- PCs: computers using Microsoft Windows
- Macs: computers using Apple macOS
- Both PCs and Macs are personal computers



Have not used Windows in five years

- ✓ Windows 7 last Microsoft OS used
- ✓ No knowledge of Windows 8 or 10

40+ Years Computer Experience

- Alpha Micro Systems (AMOS)
- NCR Tower Unix
- DEC Ultrix

- No emotional attachment
- Sun Solaris 11
- to any operating system

- DOS
- Windows (2.1x, 3, NT, 95, 2000, XP, Vista, 7)
- Apple OS (System 7, OS 8, OS 9, OS X, macOS)

MassAmeBetter-Macs Are Better

- Reasons PCs are better than Macs Q Q Active link
- Reasons Macs are better than PCs
- Don't switch from Mac to PC
- Advantages in switching from PC to Mac
- The reasons why I switched to a Mac
- Why I switched from Mac to Windows
- Apple is dead, switching to Windows
- Windows user—life is good with Apple



A challenging presentation to prepare



Three Markets for Small Computers

- Consumer
 - ✓ Price
 - ✓ User interface ("the OS")
 - ✓ Software availability
 - ✓ Support
 - ✓ Your first computer

Three Markets for Small Computers (cont.)

- Business
 - ✓ Support—software and hardware
 - ✓ Training
 - ✓ Legacy systems—software and hardware
 - ✓ Replacement = disruption = lower productivity = \$\$
 - ✓ Total cost of ownership
 - ✓ Return on investment (ROI)

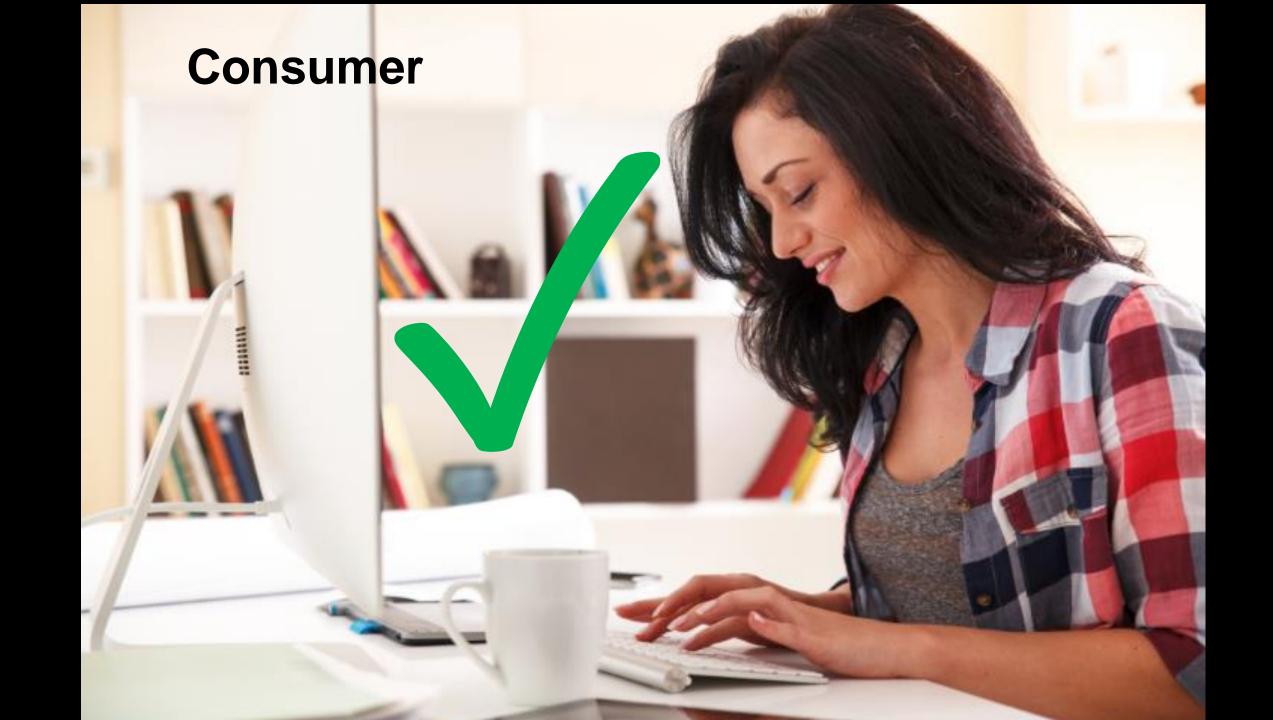
Three Markets for Small Computers (cont.)

- Education¹ (K-12)
 - ✓ Price
 - ✓ Security
 - ✓ Training (for faculty)
 - ✓ Support

¹ Higher education more closely matches business







Focus Laptop and Desktop Computers





Comparing macOS and Windows



Commonality—PCs and Macs .

- Mature operating systems with good GUIs
- Solid backup software
- Microsoft Office (docx, pptx, xlsx)
- Adobe software (Photoshop, Lightroom, etc.)
- Common file formats (pdf, jpg, txt, etc.)

Commonality—PCs and Macs (cont.) Q Q

- Intel CPUs¹
- Common disk format [MS-DOS (Fat-32)]
- Common ports (USB & HDMI)
- Ethernet, Wi-Fi & Bluetooth
- Macs read Windows formatted CDs and DVDs
- Many peripherals (printers, scanners, digital) cameras, etc.)

¹ Rumors—Apple to manufacturer their own ARM CPUs by 2020 🤵 🥥







Major Brands (2017)

Brand	Market Share (%)
HP	21.0
Lenovo	20.8
Dell	15.2
Apple	7.4
Asus	6.8
Acer	6.5
~50 Others	22.3

Operating Systems Market Share—May 2018

See 🔐

Under macOS lurks Unix

\boldsymbol{z}	Platform =	Share •
	Windows	88.67%
	Mac OS	8.64%
	Linux	2.25%
	Chrome OS	0.31%
	Unknown	0.12%
	BSD (Unix)	0.01%

100.00%

Comparing Windows and Mac PCs

- "Which is <u>best</u>"—like a political or religious debate:
 - ✓ Facts
 - ✓ Disagreements over facts
 - ✓ Conflicting opinions
 - ✓ Uninformed opinions
 - ✓ Many disparate apple and orange comparisons¹
 - ✓ Emotional attachments

¹ Cumquat and prune comparisons?

A Ge Benei Mickpest fanboy?



Let's Talk Prices...



Making Price Comparisons

- Extremely difficult to make hardware comparisons
 - ✓ Incomparable hardware components
 - Storage: SSD vs. HD
 - o CPU: Intel i3 vs. i5 vs. i7 vs. i9—vs. AMD 🔐 🔐 🔐
 - o GPU: Nvidia vs. AMD vs. Asus vs. Intel 🚨 💂
 - o RAM: DDR SDRAM, SRAM, DDR2, DDR3, DDR4 🖳
 - ✓ Identical hardware with different OSs = different performance

Making Price Comparisons (cont.)

- Are Macs more expensive^a?
 - ✓ yes
 - √ no
 - ✓ it depends...

^a Apple does not compete in the low-end computer market

How Much Does a Middle-of-the-Road iMac Cost?

- Processor (CPU)
 - √ 3.0 GHz quad-core Core i5
 - √ 3.6 GHz quad-core Core i7
- Memory (RAM)
 - ✓ 8 GB 2400 MHz DDR4
 - ✓16 GB 2400 MHz DDR4



21.5-inch iMac Retina 4K Display

21.5-inch iMac, Retina 4K Display (cont.)

- Storage
 - ✓ 1 TB HDD
 - √ 1 TB Fusion Drive
 - √ 256 GB SSD
 - √ 512 GB SSD
- Price \$1,300 \rightarrow \$2,200



21.5-inch iMac Retina 4K Display

19 Models of Apple Computers

Type	Number Models	Price Range
Mac Mini (headless)	3	\$500 → \$2,000
Laptops (MacBooks)	7	\$1,000 → \$4,200
Desktop (iMacs)	6	\$1,100 → \$5,400
Desktop (iMac Pro)	1	\$5,000 → \$13,300
Workstation (Mac Pro)	2	\$3,000 → \$7,000

For specific configurations and prices see

Comparing an Dell XPS Special Edition with Apple 21-inch iMac



Dell XPS Special Edition

Apple 21.5-inch iMac

Comparing an Dell XPS Special Edition with Apple 21-inch iMac

	Component	Dell XPS Tower Special Edition	21.5-inch iMac
	Operating System	Windows 10 Pro 64	macOS High Sierra
-	CPU	Intel i7-8700K, 6-Core	3.6 GHz i7,4-Core
→	GPU	NVIDIA GeForce GTX 1080 with 8 GB GDDR5X memory	Radeon Pro 560 with 4 GB memory
-	RAM	16 GB 2666 MHz, DDR4	16 GB 2400 MHz DDR4
→	SSD	512 GB PCle x4 SSD	512 GB SSD
_	Wireless keyboard & mouse	KM714	Included
	Speaker system	AE415	Included
→	Display	Dell 24 Gaming Monitor S2417DG, 2560 x 1440	Included, Retina 4K 4096 x 2304
	Price	\$2,390	\$2,199

¹ The Dell computer is 8.7% more expensive.

Comparing an HP ZBook Laptop¹ with Apple 15-inch MacBook Pro



HP ZBook Studio G3



Apple 15-inch MacBook Pro

¹ Full name: HP ZBook Studio 15 G3 Mobile Workstation

Comparing an HP ZBook Studio 15 with Apple 15-inch MacBook Pro

Component	HP ZBook Studio 15 G3 Mobile Workstation	15-inch MacBook Pro
Operating System	Windows 10 Pro 64	macOS High Sierra
CPU	Intel i7-6820HQ with Intel HD graphics 530, 4-core	Intel i7 4-core
GPU	On CPU	Radeon Pro 555
RAM	16 GB DDR4-2133	16 GB DDR-4 2133 MHz
SSD	512 GB HP-Z Turbo Drive	512 GB
Display	15.6-inch, 1920 x 1080	15.4-inch 2880 x 1800
External Ports	1 RJ-45, 1 VGA, 4 USB-3, 2 Thunderbolt, 1 HDMI, 1 headphone	4 Thunderbolt
Weight	5.8 lbs.	4.02 lbs.
Price	\$2,336	\$2,599

¹ The Apple computer is 11.3% more expensive.

Comparing an HP All-in-One with Apple 21-inch iMac





HP EliteOne All-in-One

Apple 21.5-inch iMac 🎎

Comparing an HP All-in-One with Apple 21-inch iMac

	Component	HP All-in-One	Apple 21-inch iMac
	Operating System	Windows 10 Pro 64	macOS High Sierra
→	CPU	Intel 3.2 GHz quad-core 7th- generation Intel Core i5 processor, Turbo Boost up to 3.6 GHz	Intel 2.3 GHz dual-core 7th- generation Intel Core i5 processor, Turbo Boost up to 3.6 GHz
→	GPU	No dedicated GPU. HD Graphics 530 on CPU	Intel Iris Plus Graphics 640
→	RAM	16 GB DDR4-2400 SODIMM	16 GB DDR4-2133 MHz
→	SSD	256 GB	256 GB
→	Display	23.8-inch (1920 x 1080)	21.5-inch (1920 x 1080)
	Price	\$1,447 ^a	\$1,499 ^b

^a On sale from \$2,334 (April 9, 2018)

^b The Apple computer is 3.6% more expensive.

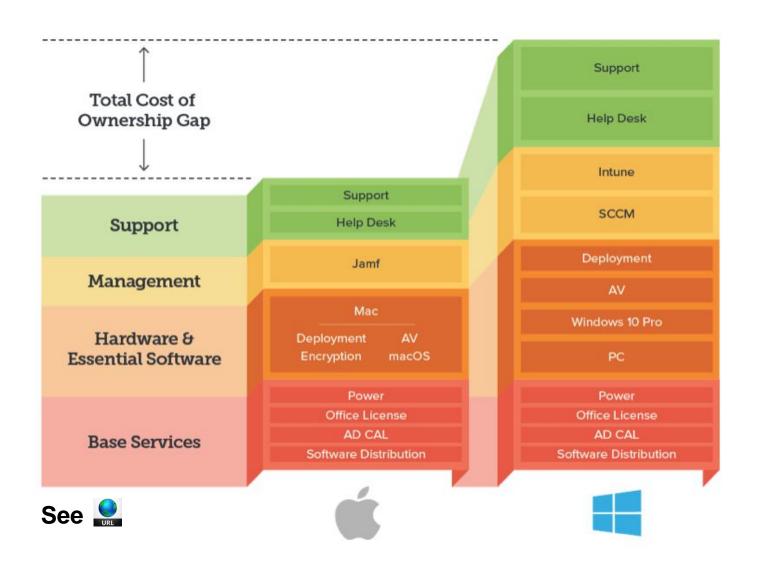
Making Price Comparisons (cont.)

- So, are Macs more expensive?^a
- My opinion: for the *initial purchase*—Macs are
 ~10% more expensive than for *comparable* PCs^b

a Apple does not compete in the low-end computer market

^b A problematic estimate

Mac vs. PC in the Enterprise



IBM Adopting Mac Computers



IBM Adopting Mac Computers (cont.)

- IBM deploying 1,300 Macs per week (2016) 🚇 🚇
 - √ 73% of employees want Mac as next corporate computer
 - ✓ IBM-Japan requires justification for other than Mac
- Other adopters (as of Jan 2018)
 - ✓ CapitalOne 12,000 Macs
 - ✓ SAP 13,000 Macs
 - ✓ Walmart?

Microsoft's **Business** Model

Revenues as Reported

Microsoft Corp., Income Statement, Revenues

USD \$ in millions

	12 months ended	Jun 30, 2017	
ılı	Microsoft Office system	25,389	28.29
ılı	Server products and tools	21,758	24.29
ılı	Xbox	9,256	
ılı	Windows PC operating system	8,625	9.6%
ılı	Advertising	6,971	
[th	Consulting and product support services	5,588	
ılı	Devices	4,557	
ılı	LinkedIn	2,268	
[th	Other	5,538	
ılı	Revenue from external customers	89,950	

Source: Microsoft Corp. Annual Reports

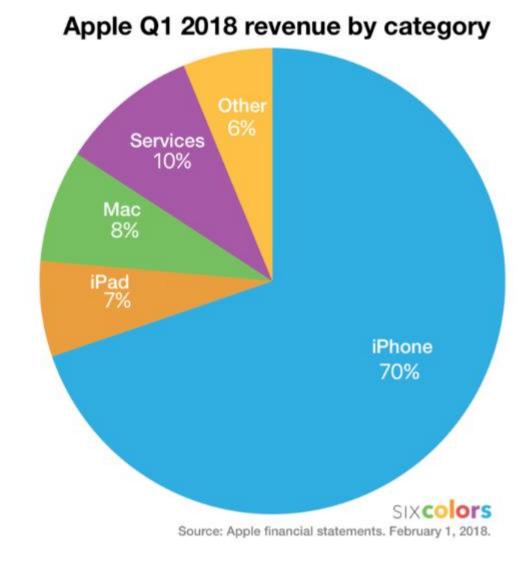
For more information about Microsoft's products and tools see 🤮



Apple's **Business** Model

In the 1st quarter 2018 Apple sold 5 million Mac computers for \$6.9 billion in revenue

The other "Mac", McDonald's restaurants averages (2017) quarterly revenues of \$5.7 billion



For more information from Apple see



Paraphrasing Philip W. Schiller (Apple)

- The job of the [Apple] Watch is to do more and more things on your wrist so that you don't need to pick up your iPhone so often.
- The job of the iPhone is to do more and more things so that you don't need your iPad.

Paraphrasing Philip W. Schiller (cont.)

- The iPad should be to be so powerful and capable that you may never need a MacBook.
- The job of the MacBook is to make it so you never need an iMac.

For more details, see 🥷



What matters to us?



Scale of 1-5 5 = best

My wants

Feature	Mac	PC	Comments
Boot Time	5	3	Dependent of boot device
Build Quality	5	3	
Customer Service	5	1	Sales and after sales
Customization	3	5	At time of purchase
Drivers	5	3	
Gaming	2	5	
Operating System	5	4	Most consumers unaware
Performance	3	3	Hardware dependent
Price	3	5	
Repair Costs	3	5	
Security	4	2	Anti-malware software essential for PCs
Software Availability	4	5	Not an issue for most consumers
Touch Capability	_	3	Unavailable for macOS
Hardware upgrades	1	4	
User Interface	5	4	Quite subjective
User Maintenance	4	2	
Total			



?→

Advantages—PCs

- Many choices of hardware
- Highly customizable systems
- Relatively easy to upgrade hardware components
- Wide range of prices and quality
- Many third party repair businesses

Advantages—PCs (cont.)

- Many more games available
- Good documentation from Microsoft
- Many books and magazines

Disadvantages—PCs

- Poor after-sales support for consumer market
- Windows OS not optimized for specific hardware
- Software updates from multiple sources
- Microsoft Windows may become a rental product for consumers

Advantages—Macs

- Operating system optimized to hardware
- Excellent after-sales support
- No bloatware or trial software
- Uninstalling software is simple—drag/drop to trash
- Software updates relatively easy to install
- Included software: Pages, Keynote & Numbers (iWork) & Keychain password manager

Advantages—Macs (cont.)

- Macs integrate very well with iPhone and iPad ("Apple ecosystem")
- Windows can run on a Mac (Boot Camp, Parallels Desktop or VirtualBox)
- Antimalware software unnecessary¹ (????)

¹ Run free version of Malwarebytes weekly on iMacs and MacBook Pro

Disadvantages—Macs

- Macs' hardware not DIY upgradable
- Somewhat higher initial purchase price
- Difficult to find apps on Apple App Store
- Smaller user community than Windows

Moving from MadddMac





What could possibly go wrong?



Nigel, I thought you closed the cage door!



The first day....

Why doesn't this work?

What happened?

I can't find anything

Scato Dejetedword!



Whimper



Moan

Whine

Grumble

After a week? ...could be worse



After two weeks?

...pretty good



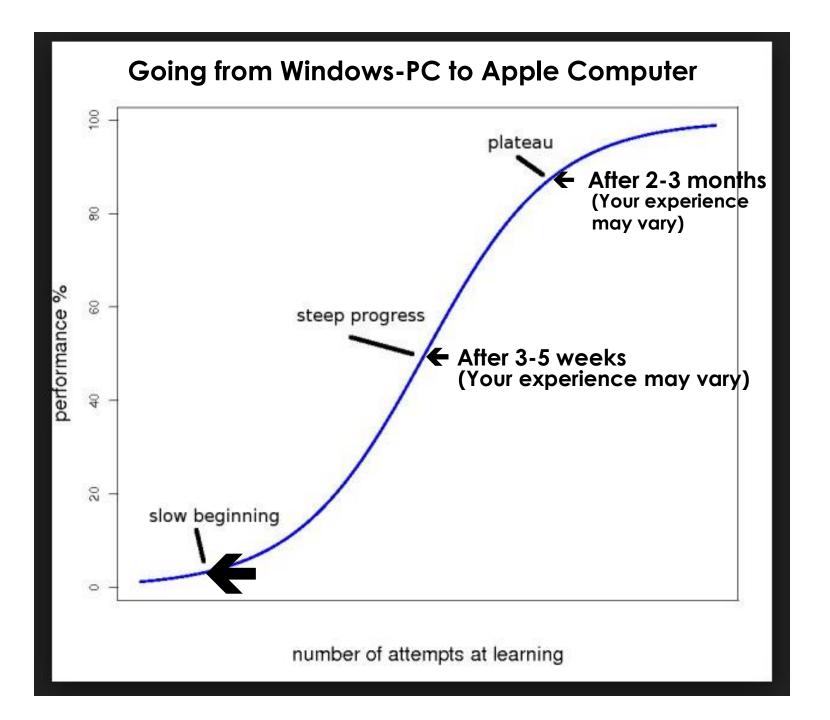
After a 2-3 months?

...all is well...

...almost...

...sort of...





My Experience: Windows → Mac

- In getting to a comfortable working level...
 - ✓ Transfer of Microsoft Outlook data to corresponding Mac apps was painful
 - ✓ Learning the new Mac applications took some effort data cleanup required
 - ✓ Microsoft Office from PC to Mac was seamless (Office 365--Word, PowerPoint & Excel)
 - ✓ Most Mac apps easy to learn—especially backup
- Lack of Apple documentation was annoying

Five Years Experience with Macsa

- No hardware failures
- Total of 3-6 system crashes^b
- AppleCare support:
 - ✓ Total 4-6 calls
 - ✓ Excellent service

^a Two iMacs (21.5-inch) and one MacBook Pro (13-inch)

^b Equivalent to Windows "Blue Screen of Death"

Five Years Experience with Macs (cont.)

- Five major OS updates; 30-40 minutes each^{a,b}
- Applications updated through App Store
- 2-4 other apps updated from other sites
- Office 365; 4-8 updates/year from Microsoft
- Overall 70-80% reduction in computer maintenance effort

^a One to three minor updates/year ^b macOS Mojave coming this fall

Five Years Experience with Macs (cont.)

- No one has stopped speaking to me
 - —not even our son
- Changing from PC to Mac has been good decision for our family
- Downside—loss of Windows skills
- Downside—some degree of detachment from Microsoft community and PATACS/OPCUG

Would I Ever Go Back to PCs?

Certainly, if the pain would be worth the gain

Additional Resources

- Microsoft vs. Apple
- Windows vs. Linux vs. Mac
- Windows 10 Alternatives and Competitors
- Mac vs. Windows Myth Busting
- Is the Surface Book 2 a MacBook Pro Killer?
- macOS Sierra vs. Windows 10
- Mac vs. PC

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